HP recommends Windows.

HP 15-d020nr TouchSmart Notebook

Simply perfect

Everyday computing just got easier with the HP 15 TouchSmart Notebook. Enjoy true reliability on the road or at home with a simple yet powerful value-packed notebook that gets the job done.

About model 15-d020nr

Everyday computing just got easier with the HP 15 TouchSmart Notebook . Enjoy true reliability on a simple yet powerful value-packed notebook.

Key specifications

- Windows 8.1[1]
- AMD Quad-Core A4-5000 Accelerated Processor[2a]
- 15.6-inch diagonal HD[33] BrightView LED-backlit touchscreen display (1366x768)
- Product weight: 6.07 lb[76]
- 4GB DDR3L SDRAM (1 DIMM)
- 500GB 5400RPM hard drive[4a]
- AMD Radeon™ HD 8330 graphics[14]
- Full-size island-style keyboard with numeric keypad
- SuperMulti DVD burner[6c]
- 1x1 802.11b/g/n WLAN[19]

Product highlights

- **Featuring Windows 8.1**
- **HP SimplePass:** Easily access your online accounts with a single password or PIN, and keep your identity to yourself. HP SimplePass remembers your passwords, so you get to the good stuff faster.
- **HP Connected Photo:** Sync photos across your PC, smartphone and tablet with HP Connected Photo. Capture, store and order prints on Snapfish, or share them on social networks.[37]
- **HP Connected Music:** A unique music application providing limitless discovery, HP Connected Music seamlessly integrates your collection with leading music and radio services. [38]
- **Pinger:** Let your PC handle all your communication with a local phone number, unlimited text messaging to any US/Canada number, incoming calls and voicemail—all for free.[10]
- **Box®:** Finally, all your mobile content is in one place.[10] Free 25GB lifetime cloud storage from Box®.[60]
- **McAfee:** Free 30-day Trial of McAfee LiveSafe™ service included. McAfee LiveSafe™ service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence.[8]
- **Display:** View photos, videos and more in a whole new light on a vivid HD 15-inch diagonal display.[33]
- **HP TrueVision HD Webcam:** Capture all the details with vibrant clarity, even in low light. Enjoy the nuances of face-to-face conversations.[10]

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP 15 TouchSmart Notebook that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® Qualified[62]
- EPEAT® Silver registered[27]
- Low Halogen[61]
- Mercury-free display backlights
- Arsenic-free display glass
- All HP computing products are delivered by SmartWay carriers.[63]
- Recycled Packaging
- Eligible for free recycling or cash back through HP's Planet Partners Recycling and Consumer Buyback programs (www.hp.com/go/easybuyback)[31]

Here to keep you happy

HP Total Care provides award-winning 24x7 service and support in the U.S. and normal business hours for Canada and Latin America. To learn more, visit www.hp.com/go/totalcare. During your limited warranty period you get:

- 24x7 toll-free technical & limited software support assistance via online chat, email, or phone in English, French or Spanish at 1.800.474.6836
- Parts and labor coverage, including customer-replaceable parts, return of equipment to HP, and authorized service provider options

In addition, and at no charge, you get lifetime access to HP's Support Forum in English, French or Spanish at www.hp.com/go/supportforum and HP Support Assistant, a free self-help tool that's built right into Windows based PC's.[57] HP also offers a variety of enhanced services and options both in and out of warranty to give you peace of mind and extend the coverage on your pc. Visit www.hp.com/totalcare for details.

Need more? Say hello to HP SmartFriend - 24/7 personalized service, including "how-to" help on everything from virus removal to software setup to printing problems. Get support over the phone or let us log into your PC remotely and solve the problem for you.[95] Single use and subscription plans available. hp.com/go/smartfriend

HP recommends Windows.

Specifications

Operating System	• **Windows 8.1**[1]
Processor	• AMD Quad-Core A4-5000 Accelerated Processor[2a]
Processor Speed	• 1.5GHz[7]
Processor Cache	• 2MB L2 Cache
Memory	• 4GB DDR3L SDRAM (1 DIMM)
Accessible memory slots	• 1
Video Graphics	• AMD Radeon™ HD 8330 graphics[14]
Hard Drive	• 500GB 5400RPM hard drive[4a]
Finish and Features	• HP finish in sparkling black • Front facing HP TrueVision HD Webcam with integrated digital microphone[10]
Multimedia Drive	• SuperMulti DVD burner[6c]
Display	• 15.6-inch diagonal HD[33] BrightView LED-backlit touchscreen display (1366x768)
Network Card	• 10/100BASE-T Ethernet LAN (RJ-45 connector)[29]
Wireless Option	• 1x1 802.11b/g/n WLAN[19]
Digital Media	• Multi-format digital media card reader for Secure Digital cards
Audio	• HD Audio with stereo speakers
Keyboard	• Full-size island-style keyboard with numeric keypad
Pointing Device	• Touchpad supporting multi-touch gestures without on/off button
External Notebook Ports	• 1 SuperSpeed USB 3.0 • 2 Universal Serial Bus (USB) 2.0 • 1 HDMI • 1 VGA (15-pin) • 1 RJ-45 (LAN) • 1 Headphone-out/microphone-in combo jack
Dimensions	• **Unpackaged:** 1.17 in (H) x 14.88 in (W) x 10.20 in (D) • **Packaged:** 20.36 in (L) x 3.00 in (W) x 12.25 in (H)
Weight	• **Unpackaged:** 6.07 lb[76] • **Packaged:** 7.94 lb
Security	• Kensington® MicroSaver lock slot • Power-on password • Accepts 3rd party security lock devices
Power	• 45W AC adapter • 3-cell 31WHr 2.8Ah lithium-ion polymer battery
Warranty and Support	• 1-Year Limited Hardware Warranty with Toll-Free Technical Support • 1-Year Free Limited Software Support (from date of purchase)

Software

Communication and Chat	• Pinger: Let your PC handle all your communication with a local phone number, unlimited text messaging to any US/Canada number, incoming calls and voicemail—all for free.[10] • Skype®[10a] • CyberLink YouCam: YouCam is the ultimate webcam software.
Games	• Microsoft Games: (Solitaire, Mahjong, FreshPaint, Taptiles, Wordament) Start enjoying the Windows 8 experience right out of the box. • HP Exclusive! 10 free game rental sessions of Plants vs. Zombies. Your HP TouchSmart also comes preloaded with two FREE games – Build-a-lot, and Bounce Symphony ($39.99 value) and HP Games.
HP Help and Support	• HP Support Assistant: With HP Support Assistant, enjoy immediate, always-on, self-help support built right into your PC, for the life of your PC, absolutely free.[56][57] • HP User Guide • HP Utility Center: With the HP Utility Center on Windows 8 PCs, get one place to control your settings for all things HP.
Shopping and Services	• Netflix: Watch movies and TV online or via DVDs with subscription.[10] • eBay • HP Savings Center: Helps you find special offers based on your preferences, saving you time and money. • Amazon
Books, Music, Photos and Videos	• Amazon Kindle for Windows 8[1] • Windows Essentials: Movie Maker • SkyDrive • Photo Gallery • CyberLink Media Suite • CyberLink Power2Go • CyberLink LabelPrint • HP Connected Photo powered by Snapfish: Sync photos across your PC, smartphone, and tablet. Crop, rotate, add captions, and more. Then share in seconds with friends and family through your social networks.[37] Picture the fun. • CyberLink PowerDVD: Upgrade your video watching experience with CyberLink's TrueTheater technology including enhanced lighting features and improved audio quality. • HP Connected Music: Access multiple music sources from one location with HP Connected Music. Listen to radio stations and broadcasts from all over the world with TuneIn Radio and integrate your music library and leading music services in a single, unique application.[38]
Productivity and Tools	• 7-zip: File Archive Utility • HP ePrint[85a] • Box®: Simple, secure sharing from nearly anywhere.[10] • Buy Office: The most powerful Office yet. Your content when and where you need it.[64] • Getting Started with Windows 8: HP's application makes it fun & easy to get to know Windows 8. Let us help you learn the basics of navigating the new Start Screen, powering off your device, and additional tips and tricks through helpful step by step videos.
Security and protection	• Free 30-day Trial of McAfee LiveSafe™ service included. McAfee LiveSafe™ service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence.[8] • HP SimplePass: Access online accounts with a single password or PIN. • HP Recovery Manager: Recover, restore, and create recovery media for your PC.

Additional Information

Product Number	• F5Y29UA#ABA
Ad Embargo Date	• 1/26/2014
UPC Code	• 888182325339
Country of Origin	• China
Tariff Number	• 8471300000
Pallet Information	• **Dimensions:** 47.72 in (L) x 39.37 in (W) x 46.0 in (H) approx. • **Total weight:** 677.1 lb • **Layers:** 3 • **Products per layer:** 27
Battery Regulatory Data	• **Transportation or storage regulations:** Y • **UN# and proper shipping name:** UN3481 - Lithium ion batteries packed with equipment • **Number of batteries:** 1 • **Primary Battery Regulated Material:** 180g • **Primary Battery Watt Hours:** 31 • **Applicable CPSC Regulations:** N

Learn more at hp.com

[1] Not all features are available in all editions of Windows 8.1. Systems may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows 8.1 functionality. See http://www.microsoft.com [2a] AMD's numbering is not a measurement of clock speed. Dual-core/multi-core is a new technology designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. [4a] For hard drives, GB = 1 billion bytes. Actual formatted capacity is less. Up to 35GB of hard drive is reserved for system recovery software. [6c] Actual speeds may vary. Don't copy copyright-protected materials. Note that DVD-RAM cannot read or write to 2.6GB Single Sided/5.2 GB Double Sided – Version 1.0 media. [7] GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. [8] Internet access required and not included. Subscription required after 30 days trial period. [10] Internet access required and not included. [10a] Internet access required and not included; registration required. [14] Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. [19] Wireless access point required and not included. [27] EPEAT® Silver registered models of this product are available where HP registers consumer desktop and/or notebook computers. [29] Actual speeds may vary. [31] Free recycling in select countries. Program may not be available in your area. Check www.hp.com/go/recycling to see if HP offers free recycling in your area. [33] High-definition (HD) content is required to view high definition images. [37] Supported on Windows and Android operating systems. Companion Snapfish iOS app available for download. Snapfish membership required. Internet service required and not included. [38] Availability of features varies by country. Streaming services may require a paid subscription. May not be compatible with all music files. Not compatible with DRM tracks. Internet service required and not included. [56] For more information, visit http://www.hp.com/go/hpsupportassistant. [Link will vary outside of the U.S.] HP Support Assistant is only available on Windows-based PCs. [57] Internet connection required for updating and connecting to HP Support. [60] Click on the Box tile on the Start screen of your HP computer and register for a new account to receive the offer. Offer valid through December 31, 2014. [61] External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. [62] Requires an operating system with power management capabilities, such as Windows 8 or Chrome. [63] Designation based on actions to reduce transportation-related emissions. [64] Purchase of product key or subscription (1 month trial for new Office 365 customers) is required for full Office. Internet Service is required and not included. Click the Office icon for more details on the Office product that is right for you. [76] Weight and system dimensions may fluctuate due to configuration and manufacturing variances. [85a] Requires software installation and wireless internet connection to the printer. HP ePrintCenter account registration is required. To create an account, go to www.hpconnected.com. To download the HP ePrint software, go to www.hp.com/go/eprintsoftware. Print times may vary. [95] HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24 x 7 support available in the US only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. Visit www.hp.com/go/smartfriend for more information. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown on datasheet. ©2014 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 12/16_r6 lr